

Measures to Prevent COVID-19

(Update from Mar.13~)

Thank you for your continuous patronage of Sheraton Okinawa Sunmarina Resort.

In response to the recent pandemic of COVID-19.

We have updated our measures as below.

In Public Spaces and Guest Rooms

Associates wearing face masks

We ensure our associates wear face masks. Some associates will wear sanitary gloves as necessary.

Enhanced cleaning/disinfection/ventilation procedures

We regularly disinfect the areas/items touched by many guests (e.g. doorknobs and doors in public areas, elevator buttons etc.) and ventilate the areas.

Provide alcohol-based disinfectant

Alcohol-based disinfectant/hand sanitizers are provided at various locations in the hotel.

Alcohol wipes are set in all guest rooms.

To Our Guests

Feeling ill or have any sickness

If guests are feeling ill or are experiencing symptoms including fever, coughing, or any other respiratory symptoms they are required to wear a face mask and are not allowed to use our restaurant.

Our Associates' Actions

- Check the health conditions of our associates daily. Check for fever before reporting to work.
- Frequently wash, disinfect hands and gargle before work and when on duty.
- Wear face masks when interacting with guests in “3C” (closed, crowded and concentrated) areas and situations. Some associates will wear sanitary gloves as necessary.
- Disinfect and ventilate the back office of the hotel.

We apologize for any inconvenience this may cause.

Thank you for your kind understanding and cooperation.

General Manager